

› Embry-Riddle University

Managed Services Project Snapshot

› Current Achievements

Zanett has been a long-term Oracle partner for Embry-Riddle Aeronautical University. Embry-Riddle initially approached Zanett for assistance implementing Oracle Financials in 2002, quickly followed with the roll out of Self-Service Human Resources. Since then, the partnership has solidified and over the years Zanett has assisted Embry-Riddle with several initiatives including custom development, Oracle upgrades and footprint expansion, infrastructure planning, and managed services.

In 2003, Embry-Riddle received a national award for Information Technology Success and Best Practices in Higher Education from the Sara Fine Institute largely in part to their Flight ETA System that Zanett assisted in developing. Oracle Technology was used to build Embry Riddle's Flight Education and Training Administration (ETA) System, which is entirely web-based, running on a real-time 24x7 platform utilizing Oracle Database and a four (4) node Oracle Real Application Clusters (RAC) system. The Flight Systems ETA module applies "just-in-time" methods to orchestrate the costly human and capital assets required for flight training. Embry-Riddle recently added a Resource Management System module to the Flight Systems.

Since go-live, Embry-Riddle's Flight Systems and entire Oracle environment have been hosted, managed, and maintained by Zanett in one of our state-of-the-art data centers to ensure 24x7x365 availability to students, teachers, and faculty at Embry-Riddle's residential campuses in Daytona Beach, Fla., and Prescott, Ariz., and the U.S. Air Force Academy in Colorado Springs, where Embry-Riddle screens Air Force pilots.

› Future Plans

Embry-Riddle is constantly examining ways to significantly reduce their total cost of ownership while continually growing and improving the education experience by implementing cost-effective, scalable solutions. As part of this ongoing commitment to excellence and the success of having Zanett host, manage, and maintain their Flight Systems and Oracle environment, Embry-Riddle is currently reviewing options to outsource their entire IT infrastructure.

› About Zanett

Zanett Commercial Solutions is a leading provider of Oracle-based technology solutions. Our unique combination of business expertise and deep technology acumen ensures our customers achieve sustainable value from their IT investments. Zanett has over 200 delivery professionals, over 300 completed projects, and an unmatched breadth of industry and functional experience.

Zanett is an Oracle Certified Advantage Partner, which means we have met Oracle's most stringent partner criterion. To find out more about what Zanett can do for your organization, please call 1.866.611.3282 or visit www.zanett.com.

The Client

Embry-Riddle Aeronautical University, the world's largest, fully accredited university specializing in aviation and aerospace, offers more than 30 degree programs in its colleges of Arts and Sciences, Aviation, Business, and Engineering. The university educates more than 34,000 students annually in its undergraduate and graduate programs at residential campuses in Prescott, Ariz., and Daytona Beach, Fla., through the Worldwide Campus at more than 130 centers in the United States, Europe, Canada, and the Middle East, and through online learning.