

# › Managed Services Health Check

Your IT environment is a complicated and powerful system. When it is not performing at its best, your organization suffers. At Zanett, our Certified DBAs work with several environments on any given day, enabling them to quickly identify problems your own staff may overlook. Zanett's Health Check service can help you optimize your system and keep it that way.

## › Think Your IT Environment Is Healthy? Don't Be So Sure.

There are many factors that can impact the health of your system –including doing nothing. Small problems can easily cascade into large ones, ultimately costing you money, efficiency, and potentially customers. Our technology professionals will work with you to understand your objectives and create a plan of attack for the issues identified. We utilize the latest tools and technology to pinpoint and document the bottlenecks that can significantly degrade the performance of your environment.

Consulting Potential issues that are examined during an assessment include:

- › Inefficient SQL
- › Disk I/O Bottlenecks
- › Hardware & OS Configuration
- › Oracle Database Configuration
- › Deficient Business Practices

## WHY Zanett?

Zanett helps our clients align business objectives with technology to create Real Enterprise Value™. We help plan, build and manage the business applications that you rely on to run your business. Our unique combination of depth and breadth in functional experience combined with our industry expertise creates tremendous value for our clients.

## › Get a Complete & Practical Diagnosis

After fully assessing your environment, Zanett will prepare written documentation and review the issues that we uncover with you. We will advise you of best practice resolutions and prioritize the recommendations based on their relative value to you. We can even help implement our recommendations to ensure optimization of your systems.

- › Executive Summary
- › Current Environment
- › Observations
- › Key Issues
- › Recommendations
- › Options
- › Expected Value
- › Complete Documentation

## › Preventative Healthcare for Your IT Environment

At Zanett, we have the technical and functional know-how to help you optimize your Oracle environment – and keep it that way. Zanett's Managed Services are just what the doctor ordered to ensure the ongoing health of your IT environment. Zanett provides 24x7x365, proactive monitoring and maintenance of your systems and applications. Our solutions range from Remote Administration and Hosting to Help Desk and Business Continuity.