

HUMAN CAPITAL MANAGEMENT INFORMATION SOLUTIONS



Software

*Documentation at
your fingertips*

*Training when and
where you need it*

*Increase employee job
satisfaction and
productivity*

Oracle PeopleSoft Enterprise offers many information solutions to help you and your employees succeed. Take advantage of our PeopleBooks, Documentation Updates, Instructor-Led Training, Online Classes, User Productivity Kits (UPK), Self-Study CD's, Certification Programs, and other helpful information.

PeopleSoft Enterprise Information Development and the entire PeopleSoft Enterprise organization are dedicated to providing quality information solutions to help you and your employees succeed. To help manage your business and maximize the value of your software investment, just follow the links below.

PeopleSoft Enterprise Information Portal

The PeopleSoft Enterprise Information Portal provides you with a single entry point to locate the documentation, training, and other useful information you need to help with your implementation process and improve your daily experience with our products. Customers searching for this information should make this their first online destination.

<http://www.oracle.com/applications/peoplesoft-information-portal.html>

PeopleBooks

Our PeopleSoft Hosted PeopleBooks website allows you to access an HTML installation of our PeopleBook suite, including Search capabilities. This hosted solution also allows you to access PeopleBooks using the help link in your applications without having to install PeopleBooks on your own server. To enable context sensitive help, follow the simple instructions on the website's opening page.

<http://www.oracle.com/pls/psft/homepage>

If you want access to PDF versions of PeopleBooks, use these links.

HRMS: http://download.oracle.com/docs/cd/B40039_02/psft/html/docset.html

ELM: http://download.oracle.com/docs/cd/B31040_01/psft/html/docset.html

Researching in PeopleBooks

This free, short course gives users of PeopleBooks a better understanding of the documentation structure and organization as well as techniques for finding information more quickly and easily by utilizing search functionality, best practice search strategies, and indexes.

http://oukc.oracle.com/static05/opn/peoplesoft/Researching_in_PeopleBooks/Researching_in_PeopleBooks/index.htm

Installation Guides

HRMS: http://download.oracle.com/docs/cd/E05445_01/psft/html/docset.html

ELM: http://download.oracle.com/docs/cd/E05450_01/psft/html/docset.html

Hardware/Software Guides

HRMS: http://download.oracle.com/docs/cd/E10525_01/psft/html/docset.html

ELM: http://download.oracle.com/docs/cd/E10520_01/psft/html/docset.html

Upgrade Documentation

HRMS and Campus Solutions 9.0 MP5 Upgrade Documentation Media Library

Release 9.0: http://download.oracle.com/docs/cd/E13970_01/psft/html/docset.html

HRMS 8.3x to HRCS 9.0 MP5 Upgrade Online Documentation Library Release 9.0:

http://download.oracle.com/docs/cd/E14159_01/psft/html/docset.html

ELM: http://download.oracle.com/docs/cd/B31275_01/psft/html/docset.html

Getting Started on Your PeopleSoft Upgrade:

http://download.oracle.com/docs/cd/E05019_03/psft/html/docset.html

MetaLink Information Resources – password required**HCM Documentation Home Page**

Customers will find direct links to PeopleBooks, PeopleBook Updates, Release Notes, Installation and Upgrade Guides, and other useful product documentation, all accessible from one convenient MetaLink location.

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=751556>.

[1](#)

Upgrade Documentation

[HRMS 8.8x to 9.0 Upgrade Guide including PayBill Mgt](#)

[HRMS and Campus Solutions 9.0 MP5 \(all other supported HRMS paths to MP5\)](#)

[ELM 8.81 to 9.0 Upgrade](#)

Evaluate, Plan, Execute – upgrade resource page

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=755319>.

[1](#)

Cumulative Feature Overview Tool

The new Cumulative Feature Overview Tool provides concise descriptions of new and enhanced solutions and functionality that have become available between starting and target releases. Customers simply identify the products they own, their existing release, and their target implementation release. With a single click the tool quickly produces a customized set of high-level, concise descriptions of features developed between their starting and target releases.

[HCM Cumulative Feature Overview Tool](#)

Installation Guides

[HRMS and Campus Solutions 9.0 Installation Guide](#)

[Enterprise Learning Management 9.0 Installation Guide](#)

Hardware/Software Guides

[HRMS and Campus Solutions 9.0 Hardware and Software Guide](#)

[Enterprise Learning Management 9.0 Hardware and Software Guide](#)

Interactive Services Repository (ISR)

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=735571.1&h=Y>

Advisor Webcasts

<https://metalink3.oracle.com/od/faces/secure/ml3/homepage/ArticlesDisplay.jspx?id=548764.1>

Red Paper Library

HRMS:

<https://metalink3.oracle.com/od/faces/secure/km/BrowseResults.jspx?fid=14761.1>

ELM:

<https://metalink3.oracle.com/od/faces/secure/km/BrowseResults.jspx?fid=15339.1>

White Papers

- [HRMS 8.3x to HRCS 9.0 Upgrade](#)
- [PeopleSoft v SAP - Costs/Benefits](#)
- [Choosing Best HCM](#)
- [PeopleSoft or SAP](#)
- [Your Options for HCM](#)
- [HCM Global Strategy](#)
- [Value of Upgrading to HCM 9](#)

Business Process Models

Customers have access to Business Process Models for CRM, EPM, FSCM and HCM products after purchasing the respective Process Modeler applications. Contact your Account Executive for details.

Entity Relationship Diagrams (ERD's)

ERD's are created and managed by Product Development. They are provided to customers by request. To obtain ERD's, call the Global Support Center or log a case on MetaLink.

PeopleSoft Enterprise Application Information

Oracle.com point of entry for additional PeopleSoft Enterprise Human Capital Management information such as "what's new," white papers, data sheets, and other helpful information.

<http://www.oracle.com/applications/peoplesoft/hcm/ent/index.html>

Data Sheets

Data sheets provide concise overview information about our products. Click the link to view the data sheet.

- [Absence Management](#)

Data Sheets (continued)

- [Benefits Solutions](#)
- [Candidate Gateway](#)
- [Directory Interface](#)
- [eBenefits](#)
- [eCompensation](#)
- [eCompensation Manager Desktop](#)
- [eDevelopment](#)
- [Enterprise Learning Management](#)
- [ePay](#)
- [ePerformance](#)
- [eProfile](#)
- [eProfile Manager Desktop](#)
- [Global Payroll](#)
- Global Payroll Country Extensions
(Consult your Account Executive)
- [HCM Warehouse](#)
- [HelpDesk for Human Resources](#)
- [HRMS Portal Pack](#)
- [Human Resources](#)
- [Payroll for North America](#)
- [Payroll Interface](#)
- [Stock Administration](#)
- [Talent Acquisition Manager](#)
- [Time and Labor](#)
- [Workforce Planning](#)
- [Workforce Scorecard](#)
- [Workforce Rewards](#)

Curriculum – Oracle University**HCM Courses**

Oracle offers the following instructor-led training (ILT), live virtual class (LVC), recorded webclass (RWC), and self-study CD (SSCD) courses. Click the course name to view the signup page.

- [Intro to PS/HR/Benefits - Canada – ILT or LVC](#)

HCM Courses (continued)

- [Intro to PS/HR/Benefits - US – ILT or LVC](#)
- [Global Payroll Core Engine and Absence Accelerated – ILT or LVC](#)
- [Administering Pension – RWC](#)
- [Absence Management – ILT or LVC](#)
- [Benefits Administration – ILT or LVC](#)
- [Recruiting Solutions – ILT or LVC](#)
- [Implementing HRMS Self-Service Applications – ILT or LVC](#)
- [Enterprise Learning Management – ILT or LVC](#)
- [ePerformance – ILT or LVC](#)
- [Global Payroll I – ILT or LVC](#)
- Global Payroll II – ILT
(see your local Oracle University site)
- [Global Payroll Core Absence – ILT or LVC](#)
- [Global Payroll: Country Rules France 8.9 to 9.0 Delta – RWC](#)
- Global Payroll: Country Rules Japan 8.9 to 9.0 Delta – RWC
(see your local Oracle University site)
- [Global Payroll: Country Rules Spain 8.8 to 9.0 Delta – RWC](#)
- [HelpDesk for Human Resources – ILT or LVC](#)
- [Human Resources – ILT or LVC](#)
- [Human Resources – SSCD](#)
- [Profile Management – RWC](#)
- [Base Benefits U.S. – ILT](#)
- [Base Benefits - Canada – ILT](#)
- [COBRA/Benefits Billing – RWC](#)
- [Salary Planning – RWC](#)
- [Introduction to PeopleSoft for HRMS – ILT](#)
- [HRMS 8.8 to 9.0 Delta – ILT or LVC](#)
- [HRMS Security Overview – ILT or LVC](#)
- [Payroll - US – ILT or LVC](#)
- [Payroll - Canada – ILT or LVC](#)
- [Year-End Payroll 2008 U.S. – LVC](#)
- [Year-End Payroll 2008 Canada – LVC](#)
- [Year-End Payroll 2007 U.S. – LVC](#)

HCM Courses (continued)

- [Year-End Payroll 2007 Canada. – LVC](#)
- [Payroll Interface Overview – RWC](#)
- [Stock Administration – RWC](#)
- [Time and Labor - North America – ILT or LVC](#)
- [Time and Labor Technical Rules – ILT or LVC](#)
- [Time and Labor - Global – ILT](#)

Oracle University Main Website

www.oracle.com/education

Transfer of Information (TOI) Webcasts

http://oukc.oracle.com/static05/opn/customer_toi/psft_login.html

First-time users of this site will be prompted to complete a brief registration form. After filling out the form, you will have access to the full customer library of TOI's.

User Productivity Kits – (UPK)

The User Productivity Kit (UPK Developer and content) is PeopleSoft's end user training solution and provides a single source development and customization tool to enable rapid content creation and customization. UPK also may provide system process documentation, user acceptance test scripts, training materials, role-based performance support and documentation.

<http://www.oracle.com/goto/upk/user-productivity-kit.html>

- For UPK Content, please see the UPK Resource Library at:
http://www.oracle.com/applications/tutor/upk_collateral.html

Certification Programs

http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=142

Contacting Information Development

PeopleSoft Enterprise Information Development always likes hearing from our customers. To contact us, send an email to pssoft-infodev_us@oracle.com.

Copyright 2002, 2005, 2007, 2008, 2009 Oracle. All Rights Reserved.

This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor is it subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle, JD Edwards, and PeopleSoft are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.